

#### Health Care in California:

Trends, Issues, and Market Forces

April 6, 1999

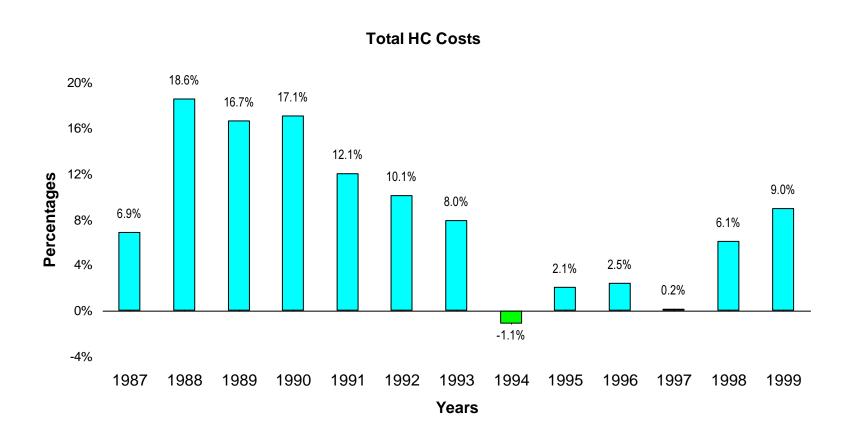


### Agenda

- What's Driving the Health Care Market in California?
- What's on the Horizon?
- What's the Impact on Consumers?
- How Can STRS Have an Influence?
- Conclusions

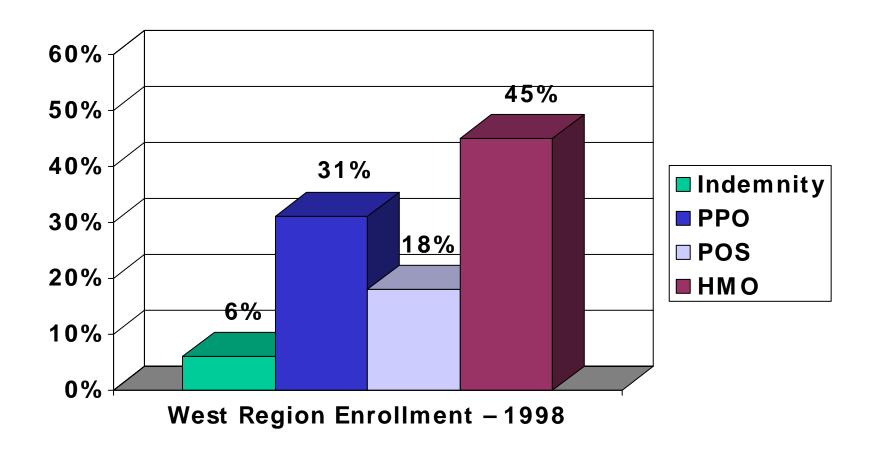
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## Changes in Health Care Costs – Extended to 1999

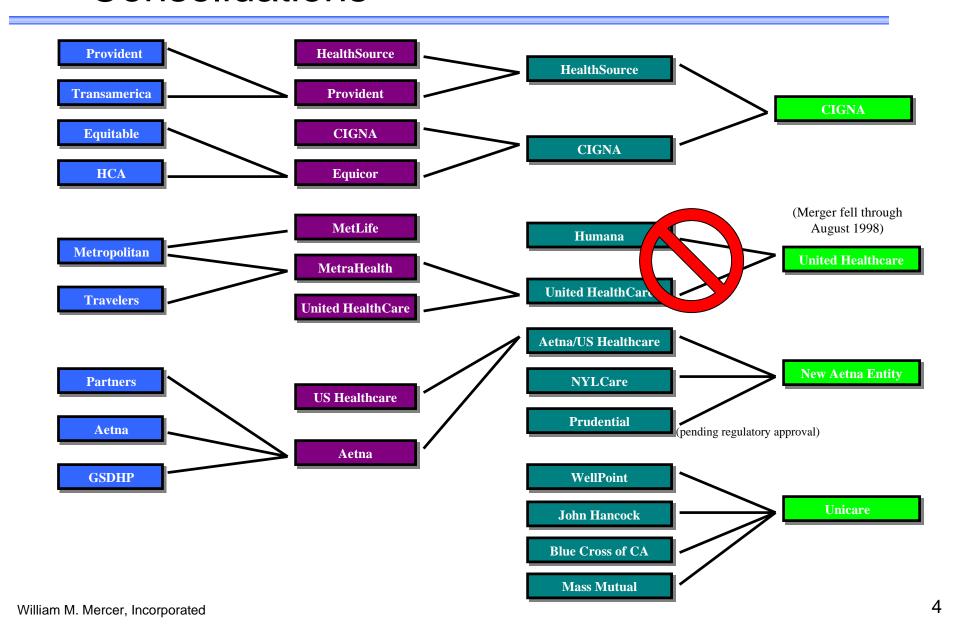


Change in total health benefit cost for actives and retirees

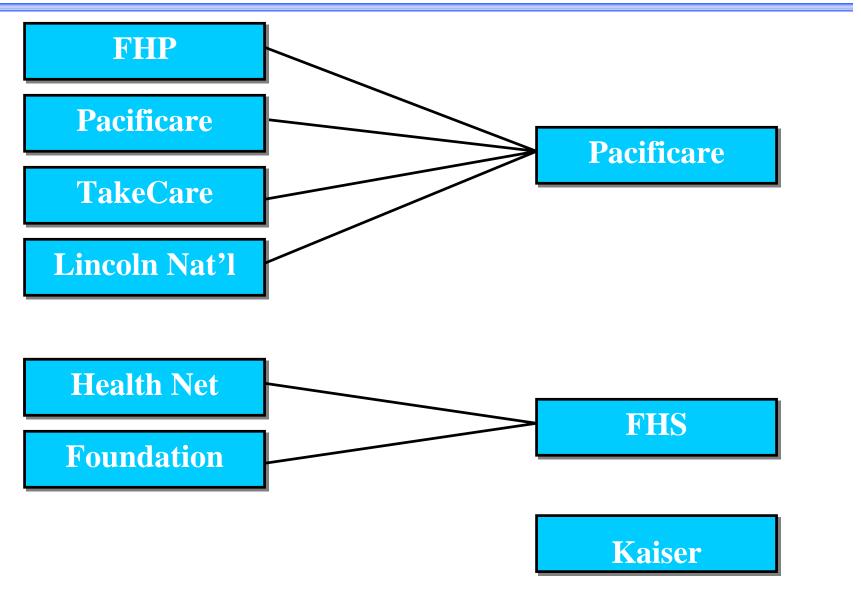
## What's Driving the Market? Shifts in Enrollment



### What's Driving the Market? Vendor Consolidations



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## What's Driving the Market? Changes in Medicare

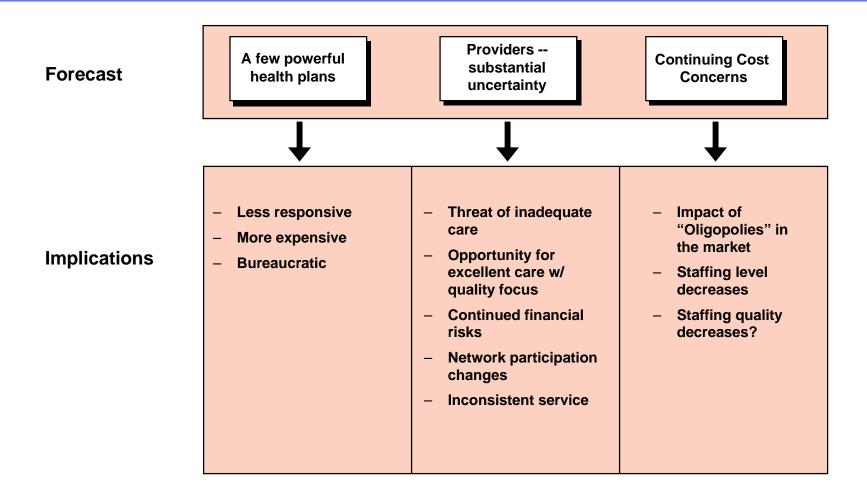
- The Balanced Budget Act and Medicare + Choice
  - Cost controls / cost shifting
  - Medicare HMOs leaving some markets
  - Expansion of choices for participants?
- Uncertain legislative future

# What's Driving the Market? Hospital and Physician Groups

#### Hospitals

- Consolidation
- Specialization
- Negotiating Leverage
- Physicians
  - Consolidation
  - Administrative Efficiency
  - Negotiating Leverage
- Financial Health Issues
- Regulatory Oversight Cloudy

#### What's on the Horizon?



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#### What's on the Horizon?

- Quality emphasis
  - Greater focus on quality treatment standards & outcomes
  - Increased access
  - Improved disclosure
  - Appeals & remedies
- Legislative impact
- Rejection of Managed Care?

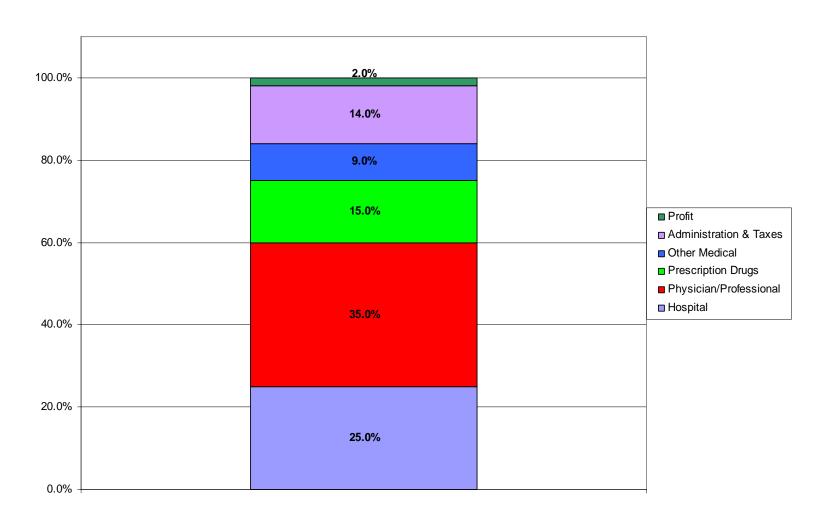
### Impact to Consumers

- Impersonal, unsatisfactory doctor-patient relationships
- Consumer frustration
- Provider frustration and network turmoil
- Continued cost shifting to the consumer
- More and more limits on available options
- Increased numbers of uninsured

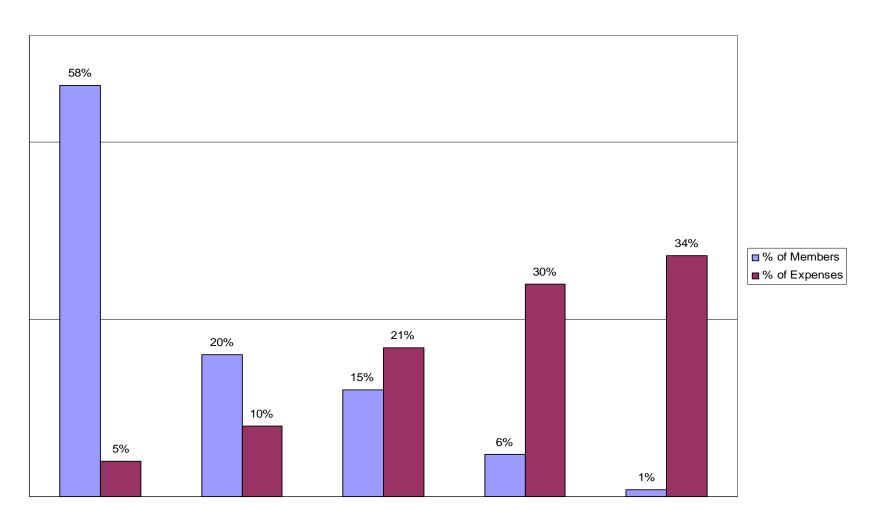
#### How Can STRS Have an Influence

- Cost
- Quality
- Access

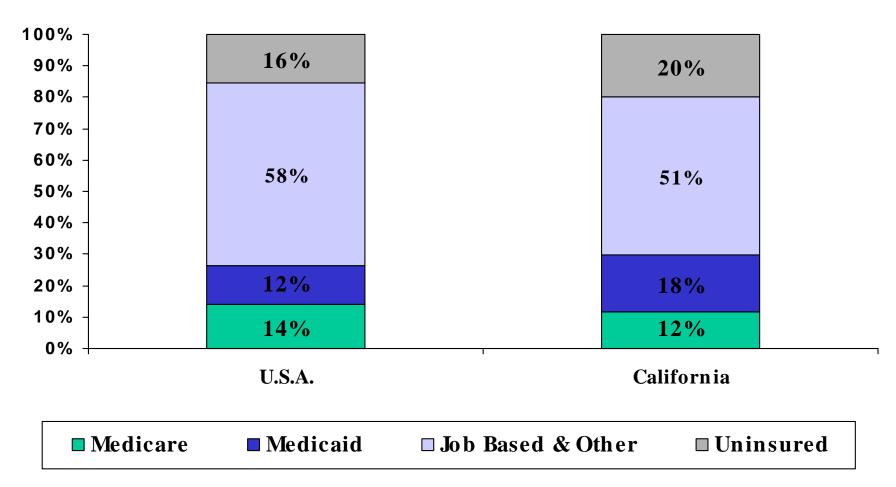
### Where Each Premium Dollar Goes



### Distribution of Claims Expense



#### Access to Health Insurance



Source: Kaiser family foundation - Information as of 1995

#### Conclusion

- Dramatic market shifts
- Significant impact to consumers
- Opportunities through quality focus
- STRS can make a difference



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